

ONE PAGE SUMMARY

IT & Software > Low Code / No Code > Citizen Development

Introduction to Citizen Development

Empowering Non-Technical Users Through Citizen Development

DEFINITION

Citizen development allows non-technical individuals to create applications using low-code or no-code platforms. This democratizes software development, enabling faster solutions without deep programming knowledge.

KEY CONCEPTS

Low-Code Platforms

Tools that require minimal coding skills to build applications, speeding up development.

No-Code Platforms

Platforms that allow users to create applications without any coding, often using visual interfaces.

Business Users

Employees from various departments who can develop solutions to meet their specific needs.

Governance

Establishing rules and guidelines to ensure quality and security in citizen-developed applications.

Collaboration

Encouraging teamwork between IT and business users to enhance application development.

EXAMPLES

- A marketing manager builds a customer feedback app using a no-code platform.
- An HR professional automates employee onboarding processes with a low-code tool.

MEMORY TIPS

- ★ Remember 'Citizen' as 'Non-Techie Creator' for easy recall.
- ★ Think of 'Low-Code' as 'Less Code, More Speed' for quick understanding.

COMMON MISTAKES

- ✗ Overlooking governance leading to security risks.
- ✗ Assuming all users can easily use any platform without training.

QUICK RECAP

Citizen development empowers non-technical users to create applications with low-code or no-code tools. It enhances efficiency but requires proper governance and collaboration to succeed.